Product warranty for textiles for public environments

Almedahls is a leading player in the market for textile products for public environments in the Nordic region, with head office and manufacturing in Kinna, Västra Götaland, Sweden.

The raw materials for our textiles and our manufacturing processes are chosen with care for the environment and health and safety in accordance with our sustainability strategy, code of conduct.

Our products are manufactured in accordance with high quality professional standards and techniques. In addition, our products are tested to the relevant extent according to industry standards that include, but are not limited to, lightfastness, flame retardant, washing, acoustics, abrasion resistance and rubbing colour fastness.

Our products meet the test values specified in our product specification and our product warranty means that our textiles are durable in relation to normal use for which the textile is intended for a minimum of five years. For hanging textiles, linen and cotton products are excluded from this warranty. Our warranty is valid provided that the care instructions according to our product specifications are followed.

Almedahls is not liable for any damage or loss arising from improper or unusual application of the products or for characteristics in the textiles which are technically unavoidable, just as our warranty is limited to the replacement of our textile products.

Almedahls delivers textiles that are part of a final product over which we have no control and insight. Almedahl's warranty therefore does not cover indirect damage or loss and we are not responsible for how the products are used in further manufacturing, including upholstery, sewing, hanging, laying, forceful use, alteration or impact of the products, soiling, etc.

At Almedahls, we are proud of our quality. In all matters, we strive to maintain a high level of customer satisfaction. Therefore, regardless of our product warranties and product specifications, we hope that you will contact us quickly if we do not meet your expectations.

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